

# Montrose County Health and Human Services

## INCOME MAINTENANCE

970-252-5000



- ◆ Food Assistance (SNAP)
- ◆ Colorado Works
- ◆ Family Medical Assistance
- ◆ Adult Financial Assistance
- ◆ Adult Medical Assistance
- ◆ Long Term Care
- ◆ Medicare Savings Programs
- ◆ LEAP



# What You Need to Know About Public Assistance

- ◆ All programs administered have rules and regulations and require that an applicant meet eligibility requirements and provide verification of eligibility.
- ◆ By signing the application for benefits, an applicant certifies that the information given is correct to the best of their knowledge and belief and that each person in the household is listed on the application and anyone requesting assistance is a citizen, lawful alien, or an undocumented alien applying for emergency medical services.
- ◆ If it is determined that there is a reduction or termination of benefits, the participant will be notified at least 10 days before the affected month.
- ◆ After six or twelve months the participant will receive a redetermination packet to complete and return to the technician. Some programs require a face-to-face interview at redetermination.

# What You Need to Know About Public Assistance (con't)

- ◆ **If a household receives more benefits than they are entitled to, all the adult members of the household will be held equally liable for the repayment of the over issued benefits.**
- ◆ **Legal or administrative actions will be taken to recover over issued benefits.**
- ◆ **Penalty Warning – Intentional Program Violations (IPV)**
  - **12 months for the 1<sup>st</sup> violation**
  - **24 months for the 2<sup>nd</sup> violation**
  - **Permanently disqualified for the 3<sup>rd</sup> violation and fined up to \$250,000 or imprisoned up to 20 years, or both**

# What You Need to Know About SNAP

- ◆ Supplemental Nutrition Assistance Program (SNAP) is a program that provides an income and resource eligible family or adult with benefits available on an EBT card that may only be used for food products.
- ◆ Applications that are expedited will be processed within 7 days; otherwise applications will be processed within 30 days
- ◆ The last digit of the head of household's Social Security Number is the day the household will receive food stamps. (If last digit is 0, benefits will be received on the 10<sup>th</sup> day of the month.
- ◆ Three, six or twelve months after the date of application/approval, a redetermination form will be mailed to the participant. This form must be completed and returned with verification of income and any household changes.
- ◆ Certain deductions can increase the amount of SNAP a household is eligible to receive. These include but are not limited to: rent/mortgage, property taxes, home owner's insurance, cooling/heating bills, phone bills, child care, and child support paid out.



# What You Need to Know About SNAP (con't)

- ◆ **In order to receive food benefits an applicant must provide the Department of Social Services with Social Security Numbers for all eligible household members.**
- ◆ **DO NOT trade or sell Food Stamp benefits**
- ◆ **DO NOT give false information or hide information to continue to get food benefits.**
- ◆ **DO NOT use food benefits to buy ineligible items such as alcoholic beverages, tobacco, or lottery tickets**
- ◆ **DO NOT use someone else's food benefits for your household.**
- ◆ **DO NOT use or forge false identifications or authorizations to get more food benefits than the household is eligible to receive**
- ◆ **DO NOT voluntarily quit a job without good cause. This will result in a sanction unless good cause is provided. Note: No call, no show, to employment is considered voluntary quit , not being fired.**



# What You Need to Know About Employment First

- ◆ **Employment First is a program that helps individuals prepare for and find employment.**
- ◆ **If you are not exempt from Employment First, YOU MUST ATTEND THE ORIENTATION scheduled. Some common exemptions are:**
  - **Receiving Colorado Works**
  - **Working 30 hours/week or earning \$217.50/week**
  - **Caring for a child under 6 years old**
  - **Pregnant**
- ◆ **If the participant does not attend orientation or cooperate with Employment First , benefits will be sanctioned and a portion of the SNAP benefits will be withheld.**



# What You Need to Know About Colorado Works

- ◆ **Colorado Works (CW)/Temporary Assistance to Needy Families (TANF) provides cash assistance to families who are both income and resource eligible. Participants must also be U.S. Citizens or Qualified Aliens.**
- ◆ **Applications will be processed within 45 days or a delay letter will be mailed**
- ◆ **Regulations allow 60 months of CW/TANF participation. Each month (or partial month) that a TANF payment is received is a tick on the TANF time clock.**
- ◆ **Proof of cooperation with Child Support Enforcement Unit, and development of an Individual Responsibility Contract (IRC) are requirements of CW/TANF participation.**



# What You Need to Know About Colorado Works (con't)

- ❖ To determine the date TANF benefits will be available on a participant's EBT card, please refer the following table:

SSN Ends With	Day Cash Received
8, 9, or 0	1 <sup>st</sup>
4, 5, 6, or 7	2 <sup>nd</sup>
1, 2, or 3	3 <sup>rd</sup>



- ❖ Effective August 1, 2006, a valid Colorado issued driver's license or ID card will be required for all adults in the household. (House Bill 1023)
- ❖ A half-sibling can be excluded from the Colorado Works assistance unit if the half-sibling receives child support. This allows a family to avoid having its entire assistance unit be financially impacted because one or more members receives child support.



# What You Need to Know About Family Medicaid

- **There are a variety of different programs that fall into the category of Family Medicaid. Application and eligibility processing will determine which program your household members may qualify for.**
- **Social Security Numbers must be provided for applicants requesting medical benefits. Participants must be U.S. Citizens unless applying for Emergency Medical services only.**
- **Effective 07/01/2006, federal law requires anyone applying for Medicaid to provide proof of identification and U.S. Citizenship.**
- **If the household is over income for all Medicaid programs, the children and/or pregnant women may be eligible for Children's Health Plan Plus (CHP+). The Income Maintenance Unit will process applications for both Medicaid and CHP+.**



# Adult Financial Programs

These programs provide financial assistance to low-income, aged, blind or disabled persons to assist in meeting basic living costs and to provide financial payments for funeral, burial, and/or cremation costs to eligible recipient.

- ◆ State Aid to the Needy Disabled (AND) and State Aid to the Blind (AB)
- ◆ Aid to Needy Disabled/SSI-Colorado Supplement(AND/SSI-CS) and Aid to the Blind/SSI-Colorado Supplement (AB/SSI-CS)
- ◆ Old Age Pension (OAP)
- ◆ Home Care Allowance (HCA)
- ◆ State Burial Assistance

# Adult Financial Programs (continued)



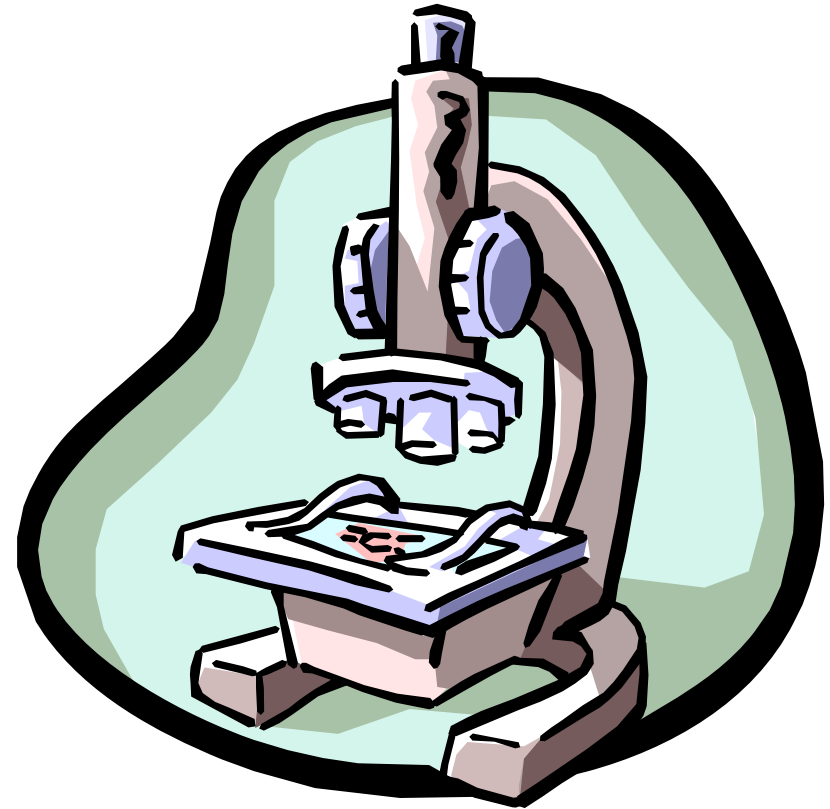
- ◆ Each Adult Financial Program has specific rules, regulations, and eligibility requirements.
- ◆ These rules include verification of identity and citizenship.
- ◆ Some Adult Financial Programs do not include medical benefits for the recipient.

# Adult Medical Programs

Long Term Care	SSI-Mandatory/ 1634	Medicaid OAP - A OAP - B	OAP Health Care Program
Widow(ers) /Disabled Widow(ers)	Disabled Adult Children	Pickle Amendment	Children's Medicaid/ Autism Waivers
Medicare Savings Programs	Breast/ Cervical Cancer	Emergency Medicaid	1619(b)

# Adult Medical Programs (con't)

- ◆ Adult Medical Programs provide medical coverage for Aged, Blind, and Disabled eligible individuals. Eligibility and verification requirements vary by program.



# Other HHS Services

- ◆ **LEAP helps with heating bills November through April. Call 252-5000**
- ◆ **WIC is for pregnant, postpartum, and breastfeeding women and for children up to five years of age. Provides nutritional education and supplemental food. Call 252-5000 or 1-800-688-7777**
- ◆ **Mental Health Crisis Line, call 844-493-TALK (8255)**
- ◆ **EPSDT Program is designed to detect and treat health problems in children. Call 252-5000 (Pamphlet also available)**
- ◆ **Child Care Assistance, call Gina at 252-5016**
- ◆ **Family Planning, call 252-7052 for appointment**
- ◆ **Immunizations, call 252-7079 for appointment**



# Other Community Services

- ◆ Medical/Dental
  - Montrose Memorial Hospital 249-2211, ER 240-7180
  - Community Dental Clinic 252-8896
  - Mountain Peaks Urgent Care 249-2118
  - River Valley Family Health Center, Olathe 323-6141, Montrose 497-3333
  - Northside child Health Center, 240-6438
  - Nurse Midwife Services (Women's Health, pregnancy) 252-2542
  - Life Choices Family Resource Center (pregnancy) 249-4302
- ◆ Mental Health & Counseling
  - Suicide Hotline 1-800-784-2433
  - Tri-County Resource Center, Domestic Violence, 249-8345
  - Domestic Violence Crisis Line 249-2486
  - The Center For Mental Health 252-3200
  - AA-Alcoholics Anonymous Western Slope 888-333-9649
- ◆ Workforce Center
  - Montrose 249-7783
  - West End 626-2555 or 728-5585
- ◆ Low Income & Immigration Legal Services
  - Uncompaghre Volunteer Legal Aid 249-7202
  - Hispanic Affairs Project 249-4115
- ◆ Low Income Housing & Shelter Costs Assistance
  - Montrose County Housing Authority 323-5445
  - Cottonwood Apartments 249-8014
  - Sunshine Peak Apartment Homes 252-3424
  - Montrose Family Housing 249-2895
  - Farm Labor Housing, Olathe 323-5445
  - Pinon Apartments 240-9534
  - Volunteers of America Housing, Centennial Tower 240-0110, Cimarron Village 249-2010, Pavilion Gardens 249-1200
- ◆ Education & Employment
  - A.B.E. & E.S.L. & G.E.D. 249-2028
  - Delta Montrose Technical College 874-7671
  - Colorado Mesa University in Montrose 249-7009
  - Community Staffing Services 249-1414
- ◆ Clothing, Food, & Transportation
  - M.A.D.A 249-4774 (food, clothing, shoes, etc.)
  - Sharing Ministries 240-8385
  - All Points Transit 249-0128
- ◆ Law Enforcement (non-emergency)
  - Montrose County Sheriff 252-4023
  - Montrose Police 252-5200
  - Olathe Police 323-4357
- ◆ Veteran Services
  - Warrior Resource Center 765-2210